

Connecticut's Partner in Brain Injury Prevention & Recovery for 30 Years

## **Accommodations for Individuals with Brain Injury**

Challenges	Suggested Accommodations
Problems with	☐ Work only on one task at a time.
Attention	☐ Have client participate in discussion and development of plan.
	☐ Limit distractions (both visual and verbal).
	☐ Meet in a quiet environment
Problems with	☐ Allow additional time to answer questions.
Processing	☐ Speak slowly, making sure client understands.
Information Quickly	☐ Offer assistance with completing written forms.
	☐ Allow additional time to complete forms.
Problems with	☐ Provide written documentation, when possible, to supplement verbal
Memory	discussion.
	☐ Present new information in small, concise chunks.
	☐ Encourage client to write down instructions/information in one
	notebook.
	☐ Check client's understanding by asking for a restatement of information
	provided.
	Provide cues to help client recall information.
	☐ Do not assume he/she will remember information you provided in
	earlier meetings. Review previous goals/meetings. Inconsistency is a
	hallmark of brain injury.
	☐ In addition to the client using a calendar, provide reminder phone calls
	for appointments.
Problems with	☐ Present information in a factual manner, avoiding abstract concepts
Planning,	where possible.
Organizing and Self-	Provide a few solutions to a problem and encourage client to make the
Control	best choice. Engage in problem solving. "What would happen if?"
	☐ Provide written direction that summarizes steps to be followed in the
Problems with	plan.  ☐ Limit use of open-ended questions. Use yes/no format, structured, or
Communication	multiple choice where possible.
Communication	☐ If client wanders off topic, redirect to topic at hand.
	☐ Cue client with beginning sounds of words if client has word-finding
	difficulties.
Emotional	☐ Don't interpret a lack of emotion as a sign of lack of interest.
Challenges	☐ Minimize anxiety with reassurance, education, and structure.
	☐ Provide neutral, but direct, feedback if client behaves inappropriately.
	☐ Suggest breaks or other activities if client becomes irritable or agitated.
	☐ Don't interpret poor follow-through or forgetfulness as resistance.

This was adapted from the Alabama Head Injury Foundation Information Sheet.